

Privacy Statement

Felix & Dykhuis BV values the protection of your personal data. In this privacy statement, we explain how we collect, use, and protect your data. We comply with the General Data Protection Regulation (GDPR) and other applicable laws and regulations.

This statement may be updated from time to time. The most recent version is always available on our website.

1. Purpose of Data Processing

We process your personal data for the following purposes:

- To offer our services and products.
- To provide quotations and execute agreements.
- To send commercial newsletters and knowledge updates.

2. Legal Grounds

We only process your personal data if:

- You have explicitly given your consent.
- It is necessary for the execution of an agreement.
- It is required to comply with legal obligations.
- There is a legitimate interest, such as improving our services.

3. What Data Do We Process and How Long?

We only process the minimum necessary data:

- Your company name, contact person(s) name, email address, and phone number.
- Other data required to execute agreements.

Your data will not be retained longer than necessary, unless a longer retention period is required by law.

4. Security of Your Data

We take appropriate technical and organizational measures to protect your data from loss, unauthorized access, and misuse. This includes:

- Securing our website and IT systems.
- Access control to physical locations where data is stored.
- Ensuring only authorized personnel have access to your data.

5. Sharing with Third Parties

Your data will only be shared with third parties if this is necessary for:

- The execution of our services.
- Compliance with legal obligations.
- When you have explicitly given your consent.

Our website uses tools such as Google Analytics to analyze visitor behavior. This data is anonymized and is solely used to optimize our website.

6. Your Rights

You have the right to:

- Request access to your personal data.
- Request corrections to inaccurate data.
- Request deletion of your data (right to be forgotten).
- Object to or restrict data processing.
- File a complaint with the Data Protection Authority.

For questions or requests, please contact us at:

Felix & Dykhuis BV

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